

## PREFACE

It is a privilege for anyone to have the opportunity to leave the mark of his professional experience. It is a privilege also to be part of a new and innovative concept, to nurture it and to grow with it. And it is a pleasant duty to pass on the experience and share the acquired knowledge.

For these reasons I was happy to respond to the opportunity granted by EBF to pass on the essence of my last three years of work and to make my experience and understanding helpful to others who believe in the force of dialogue and of partnerships.

I hope that this *Toolkit* leads the reader to the conclusion that the SPI Platform is an effective way of doing things for the benefit of the financial sector, that it provides a recipe for smooth implementation and that it encourages more such initiatives.

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